



Cuyahoga County Adult Protective Services Unit Fact Sheet

Yearly Data	2014	2015	2016	2017	2018
APS Client Count	2,014	2,028	2,390	1,944	2,338

In 2018:

- 45% of referrals had a self-neglect referral, 23% neglect, 18% exploitation, 14% abuse
- APS staff participated in 383 legal consultations
- 26 same-day emergency referrals made to APS
- 126 Protective Service Orders (guardianship) for clients were issued
- 437 referrals to APS made through the APS web portal on the DSAS website
- Since 2014, the recidivism rate is 17%
- 23% of cases were closed within a month, 53% were closed within 1-3 months
- APS clients by zip code (top 5): 44102, 44105, 44128, 44112, 44109
- A change to the Ohio Revised Code that expanded the definition of mandated reporters
- The 2018 Customer Satisfaction Survey, 37% of respondents indicated that this was their first referral to APS whereas 33% indicated they have made 5 or more referrals to APS
- Client count increased by 20% from 2017 to 2018

Quarterly Comparison Data	1Q 2017	1Q 2018	1Q 2019
APS Client Count	843	824	999

- 21% increase in client count from 1Q 2018 to 1Q 2019

2018 APS Clients by Zip Code

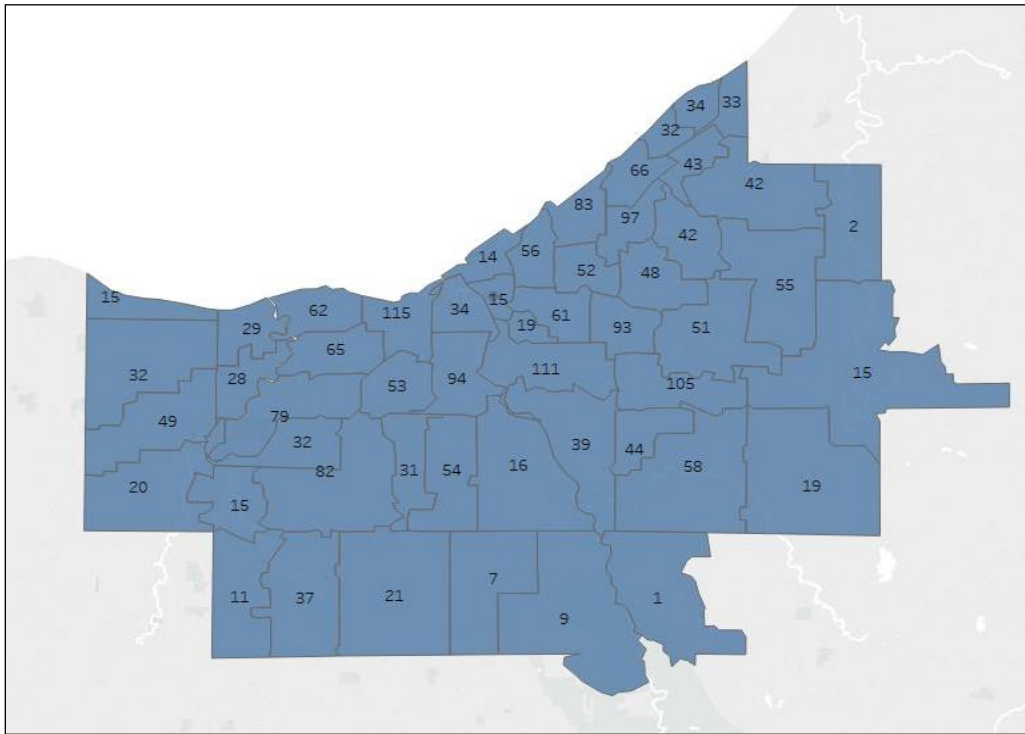


Table 3-APS Data by Zip Code

Zip Code	Client Count	Zip Code	Client Count	Zip Code	Client Count
44017	15	44116	29	44133	21
44022	15	44117	43	44134	54
44070	49	44118	48	44135	79
44102	115	44119	32	44136	37
44103	56	44120	93	44137	44
44104	61	44121	42	44138	20
44105	111	44122	51	44139	19
44106	52	44123	34	44140	15
44107	62	44124	55	44141	9
44108	83	44125	39	44142	32
44109	94	44126	28	44143	42
44110	66	44127	19	44144	53
44111	65	44128	105	44145	32
44112	97	44129	31	44146	58
44113	34	44130	82	44147	7
44114	14	44131	16	44148	1
44115	15	44132	33	44149	11