



CUYAHOGA COUNTY
DIVISION OF SENIOR AND ADULT SERVICES

Services and Solutions for Better Living



Together We Thrive

216.420.6750 Main • 216.420.6700 Centralized Intake • 216.420.6735 Fax

www.dsas.cuyahogacounty.us | www.onecuyahoga.com

When an older resident, adult with a disability or family member needs assistance, the Division of Senior and Adult Services (DSAS) is here to help. Our goal is to provide the services needed to ensure that older residents and adults with disabilities are able to maintain a full, dignified and independent lifestyle.

Older adults are our most valuable natural resource. We, at DSAS, are committed to providing programs that will preserve and enhance their quality of life.



Richard L. Jones

Richard L. Jones, Ph.D.
Division of Senior and Adult Services

MISSION STATEMENT

The mission of the Division of Senior and Adult Services is to empower seniors and adults with disabilities to age successfully by providing resources and support that preserve their independence.

Guiding Principles:

- Use innovative evidence-based practices that bring the benefits of the latest research to our clients.
- Encourage self-directed care whenever possible.
- Collaborate and convene stakeholders in vital discussions regarding relevant issues.
- Advocate for seniors and adults with disabilities.
- Support families and caregivers.
- Train and empower staff to provide culturally competent care.

Administration

Community Office on Aging

Working across all of the Division of Senior and Adult Services (DSAS), the Community Office on Aging (OOA) increases DSAS' visibility in the community through marketing, public relations, strategic partnerships and collaboration with partner agencies, including public, private and academic.

The Office on Aging also identifies new funding streams and other resources that enable DSAS to better deliver programs and services, and advocates for the passage of legislation that will improve the lives of older and disabled residents of Cuyahoga County. Working in the community, this office facilitates communication and collaboration among peer agencies by convening the Cuyahoga County Senior Services Network (CCSSN), which includes municipal offices on aging and community senior centers.

Additionally, the OOA provides leadership to the Cuyahoga County Division of Senior and Adult Services Advisory Board. The Office on Aging co-sponsors the annual Cuyahoga County Conference on Aging, with The MetroHealth System, and plans a host of other educational and special events to promote DSAS programs and services throughout Cuyahoga County.



Community Social Services Program (CSSP)

Through community-based service contracts, DSAS provides more than 1,400 seniors and at-risk adults with adult day services, adult development, congregate meals and transportation services designed to reduce isolation and loneliness.

We provide these services through \$1.4 million dollars in annual funding to local agencies that serve the elderly and residents with disabilities. This ensures client access to a broad array of services and programs that are accessible throughout Cuyahoga County.

Adult Protective Services (APS)

Adult Protective Services is mandated to protect and assist adults 60+ who may be victims of abuse, neglect, self-neglect, and/or financial exploitation. Allegations of abuse concerning adults 18+ are investigated on a voluntary basis. In Cuyahoga County, APS is administered by DSAS. To report a suspected case of abuse, call 216.420.6700. All calls to DSAS are confidential.

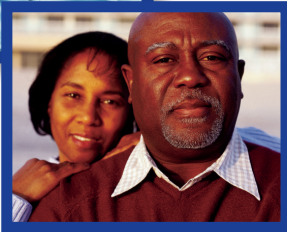
APS convenes the Adult Protective Collaborative as an interdisciplinary team of professionals who provide a coordinated community response to promote positive outcomes for victims of elder abuse. The Collaborative provides the following:

- ⇒ Supports staff and provides insight on handling difficult cases.
- ⇒ Promotes increased coordination and collaboration between agencies.
- ⇒ Provides a forum for learning about different approaches and strategies used by different members.

Options for Independent Living

The Options Program serves frail or disabled residents 18+ who are low-income, yet not eligible for any Medicaid waiver programs. Our person-centered services include home delivered meals, personal care, emergency response system, homemaker services, chore services, and medical transportation. Minor bathroom modifications are also available.

For information about DSAS' Options and Home Support programs, call **216.420.6700**. DSAS is Medicare/Medicaid certified. Our staff includes experienced home health aides who receive continuing education, registered nurses who monitor quality of care and professional case managers who help navigate social service systems.



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Home Support Services

Home Support Services provides person-centered home care (personal care and homemaking) that helps clients maintain a safe, wholesome environment in their own home at an affordable price. Clients are given peace of mind by providing reliable staff to help with your most basic needs. To be eligible for Home Support services, clients must be age 60+ or a disabled adult ages 18 - 59 and living in their own home or apartment.



In addition to providing private pay services, we also have funding to provide services for certain specific groups of clients including:

- Clients living with Multiple Sclerosis (through The MS Society)
- Clients living with HIV/AIDS (through Ryan White funding)
- Clients eligible for Medicaid waiver services
- Clients who need acute skilled nursing care (through Medicare and/or Medicaid, Care Source and Buckeye My Care Ohio).

Information Outreach (IOU)

The Information Outreach Unit administers the web-based Benefits Check Up (BCU) Program: www.benefitscheckup.org/cuyahoga. IOU provides support in applying for BCU, and the Buderer Drug Repository Program for prescription assistance.

IOU also conducts Home Energy Assistance Programs (HEAP) outreach to seniors 60+ and adults with disabilities. An interactive copy of the Home Energy Assistance Programs application is available on the DSAS web site: www.dsas.cuyahogacounty.us/en-US/energy-assistance-programs.aspx.

DSAS is a partner with the Aging & Disability Resource Network (ADRN) which provides resources and linkages to an array of public benefits to seniors, care givers and persons with disabilities.

The Information Outreach Unit also offers person-centered case management assistance for seniors and disabled adults to address complex needs and navigate available resources. They assist with issues such as housing and connecting with appropriate services.

Centralized Intake Line

216.420.6700

Our Centralized Intake Unit takes calls
for all programs.

ONE CALL DOES IT ALL!

CUYAHOGA COUNTY

Senior and Adult Services

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